# Case Studies



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#### Hello!

These case studies give you an overview of our capabilities and experience in the design of exhibitions, events, and immersive media space. We've curated a few case studies that explain how we've been able to help companies achieve similar goals and overcome challenges just like yours.

Please don't hesitate to reach out with any questions.

Sincerely,

Julian Founder, CEO



### **Partial Client List**

Backroads

Dream Hotel NYC

Electro-Harmonix

Geneva Sound Systems

Herman Miller

Jaguar

Le Méridien

Kenneth Cole

Marc Jacobs

The New Yorker

**Opening Ceremony** 

Piper-Heidsieck

Pulse Contemporary Art Fair

Ralph Lauren

Ramsey Fairs

Ricoh

Starwood

St Regis

WGSN

W Hotels



MARC JACOBS





electro-harmonix



RALPH LAUREN









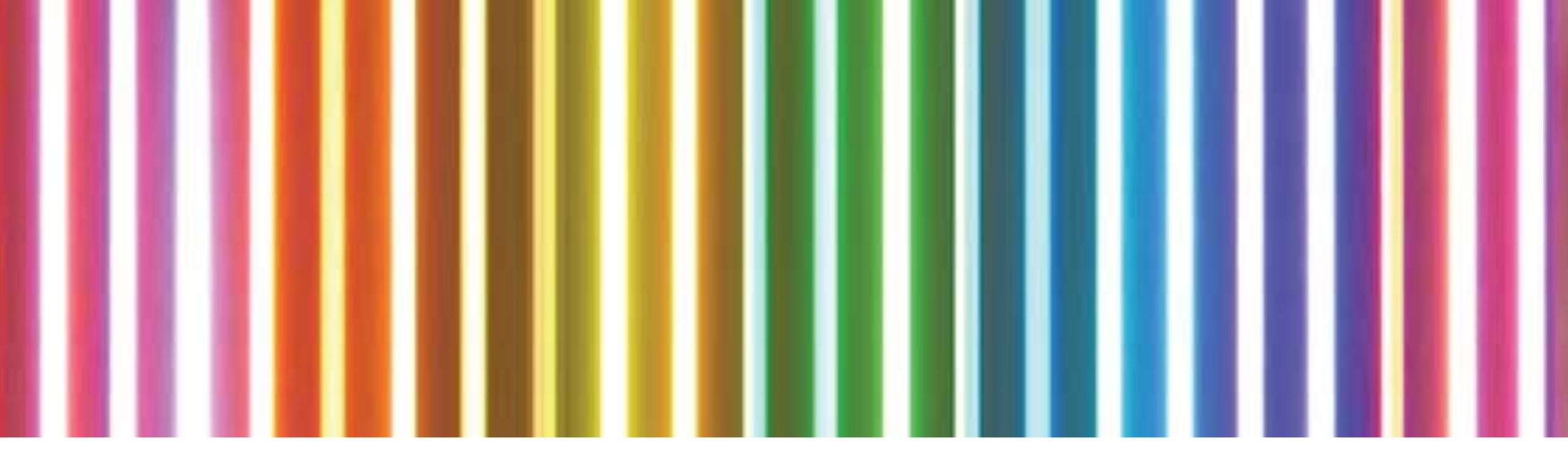


OPENING CEREMONY

Est. 2002







### **Awards & Recognition**

Architectural Record
New York Times
Financial Times
Time Out

Cool Hunting
Treehugger
Apartment Therapy
Inhabitat

Wallpaper
Elle Decor
MocoLoco
Portfolyo

Surface
Frame
Dwell
Art In America



## Well, what do we do?

We design immersive spatial environments from exhibitions, art installations + brand experiences to impact-driven marketing experiences for fashion, hospitality and technology brands with purpose and passion for people + planet.

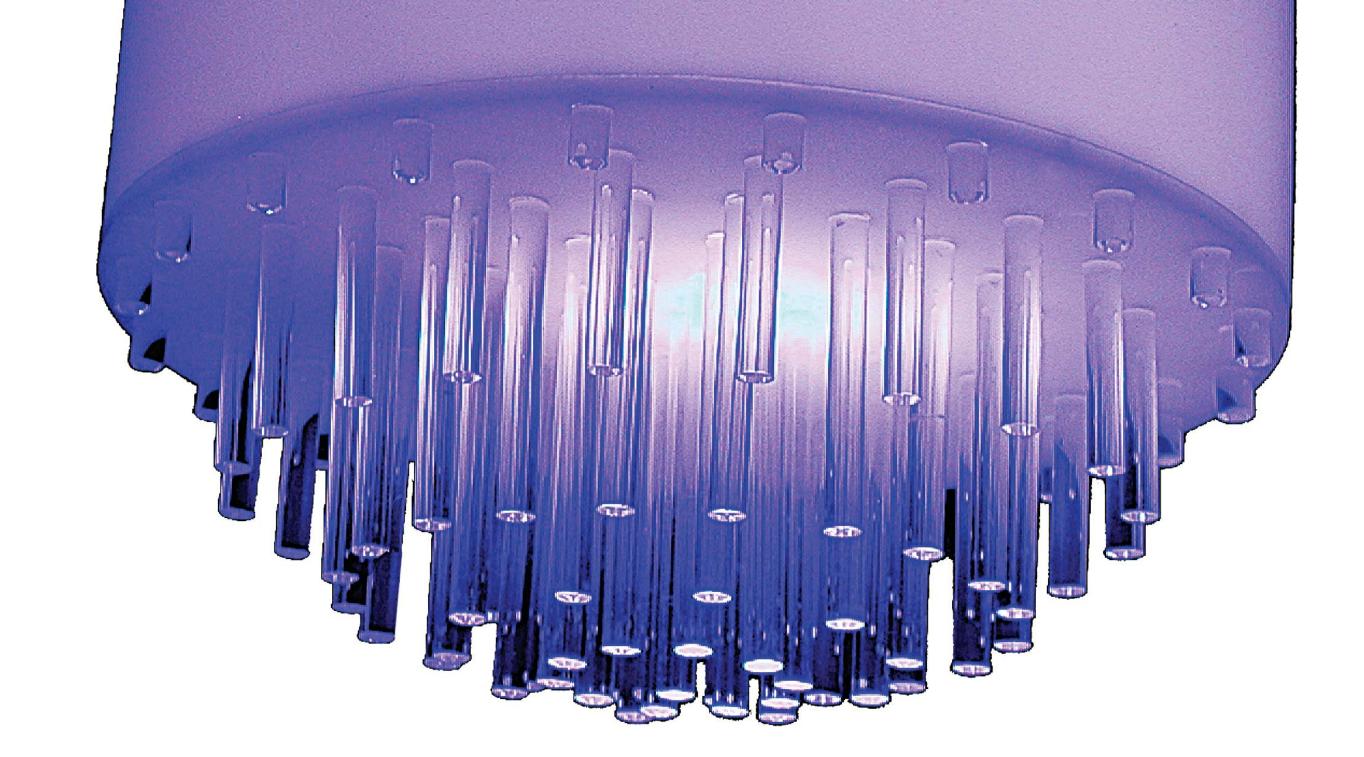
We creating collaborative moments that develop relationships + build trust, loyalty and fascination.





### **Our Services and Capabilities**

We offer strategic design solutions across all brand touchpoints to deliver impactful and holistic business goals across entire brand ecosystems.



### Strategy

2+3D Strategy

**Creative Direction** 

Discovery & Research

Brand Strategy

**Content Strategy** 

**Experiential Marketing** 

### Design

**Environments** 

Experiential

Hospitality

Metaverse

**Exhibitions** 

Wayfinding

### Installations

Planning

Fabrication

Space Planning

Lighting Design

**Art Installations** 

Furniture Design

### Activations

**Brand Experience** 

Narrative Journeys

Sensory Immersion

Immersive Spatial Media

**Branded Events** 







Our studio space and some examples of our work in progress from sketches and fabrication to installation.



# Case Studies

The following case studies illustrate our process in action. We include the challenges, solutions and outcomes.





# Herman Miller

As Contemporary Art @ Art Basel





### **Herman Miller - Art Basel**

We helped Herman Miller present their classic Collection at Art Basel. In doing so forever maintaining their status as both timeless classics and functional and enduring contemporary Art.

We designed the Herman Miler Experience including the exhibition + art salon + stage environments for Herman Miller at Art Basel curating pieces from the Magis and Mattiazzi Collections.

#### Services

Interior Design
Graphic Design
Creative Direction
Production Services
Furniture curation
Color + Material Specification

### **Impact**

Increased revenue by 75%
Increased customer loyalty
Increased repeat brand
awareness
International Press coverage



### PROJECT OUTLINE

Herman Miller was founded in 1905. Today they are known internationally as a prestigious and iconic furniture manufacturer.

To stay current and contemporary they approached us to collaborate with them and help refresh their product identity by creating an exhibition experience curated from the Herman Miller Collection for Art Basel Miami.

This is where the fun started - Ben Watson (President) and Richard Elder (VP) introduced us to the HM materials library. With their enthusiasm and encouragement we were given full creative decision making to create the tone and contemporary color materials palette to highlight the enduring power of classic designs from luminaries such as Charles and Ray Eames, Isamu Noguchi and George Nelson.







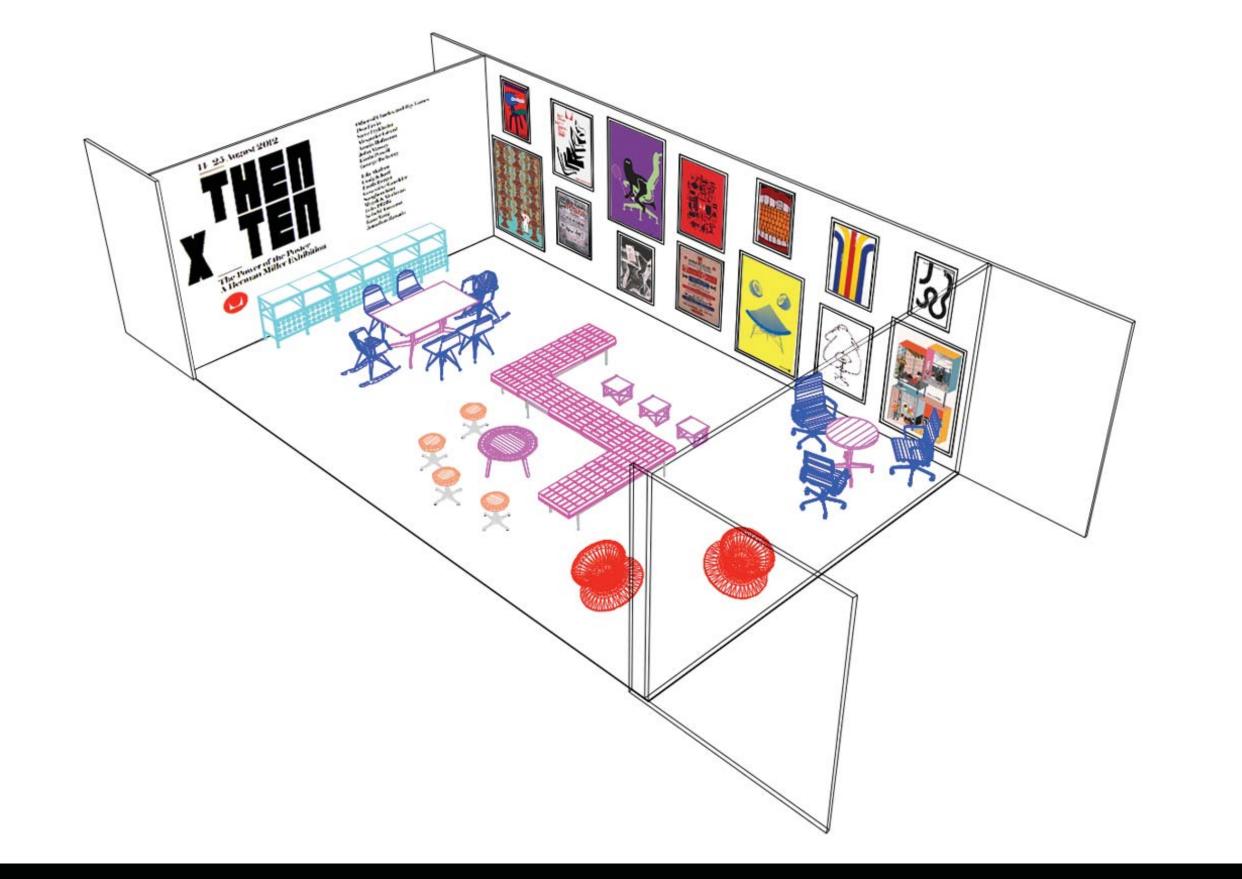


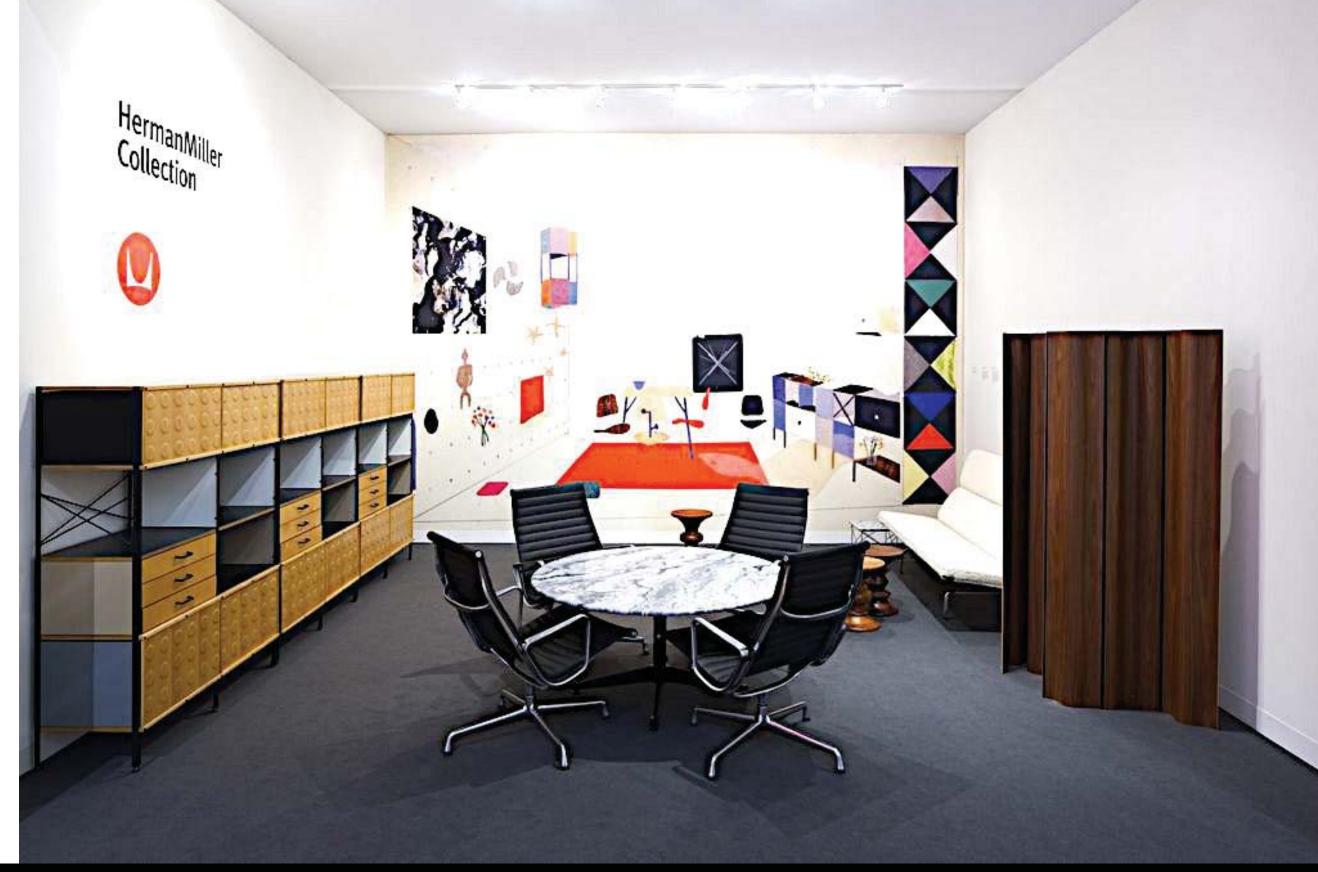
International visitors flock to Art Basel to appreciate great art and design.

We aligned the Herman Miller Collection with contemporary art elevating the furniture and accessories as both timeless classics and functional contemporary art.

We displayed the functional and fabulous versatility of the Herman Miller Collection when designing Collectors Lounge Experience and Environments.



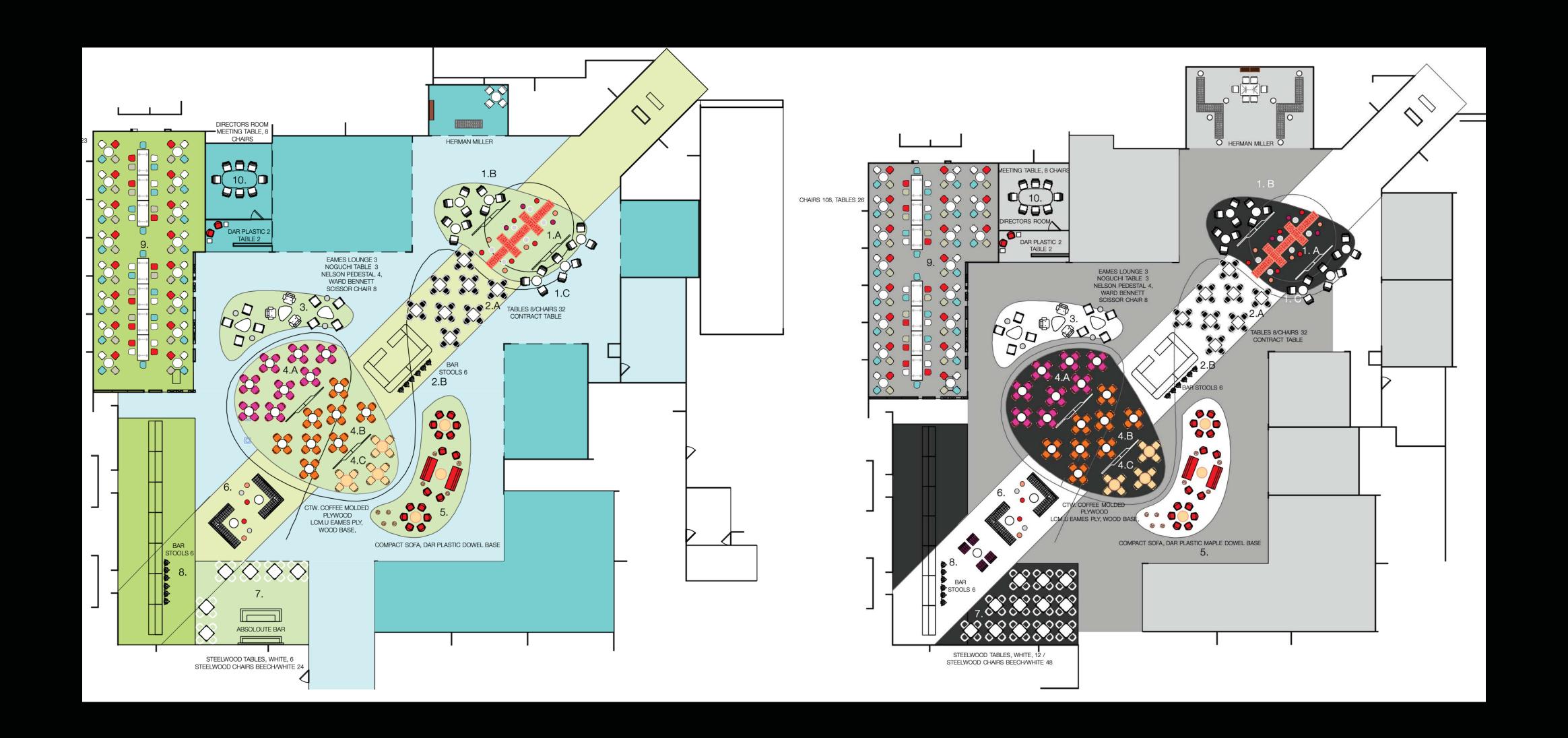




### Poster Gallery + Meeting Room

From the Herman Miller archives we curated a gallery of classic graphic design icons. The meeting room uses design icons sourced from the Classic Collection.









The Collectors Lounge Experience represents an undulating organic flow of movement.

The sinewing opaque curtain design acts as a backdrop reveal for the jewel like furniture celebrating their contemporary colors and material finishes.

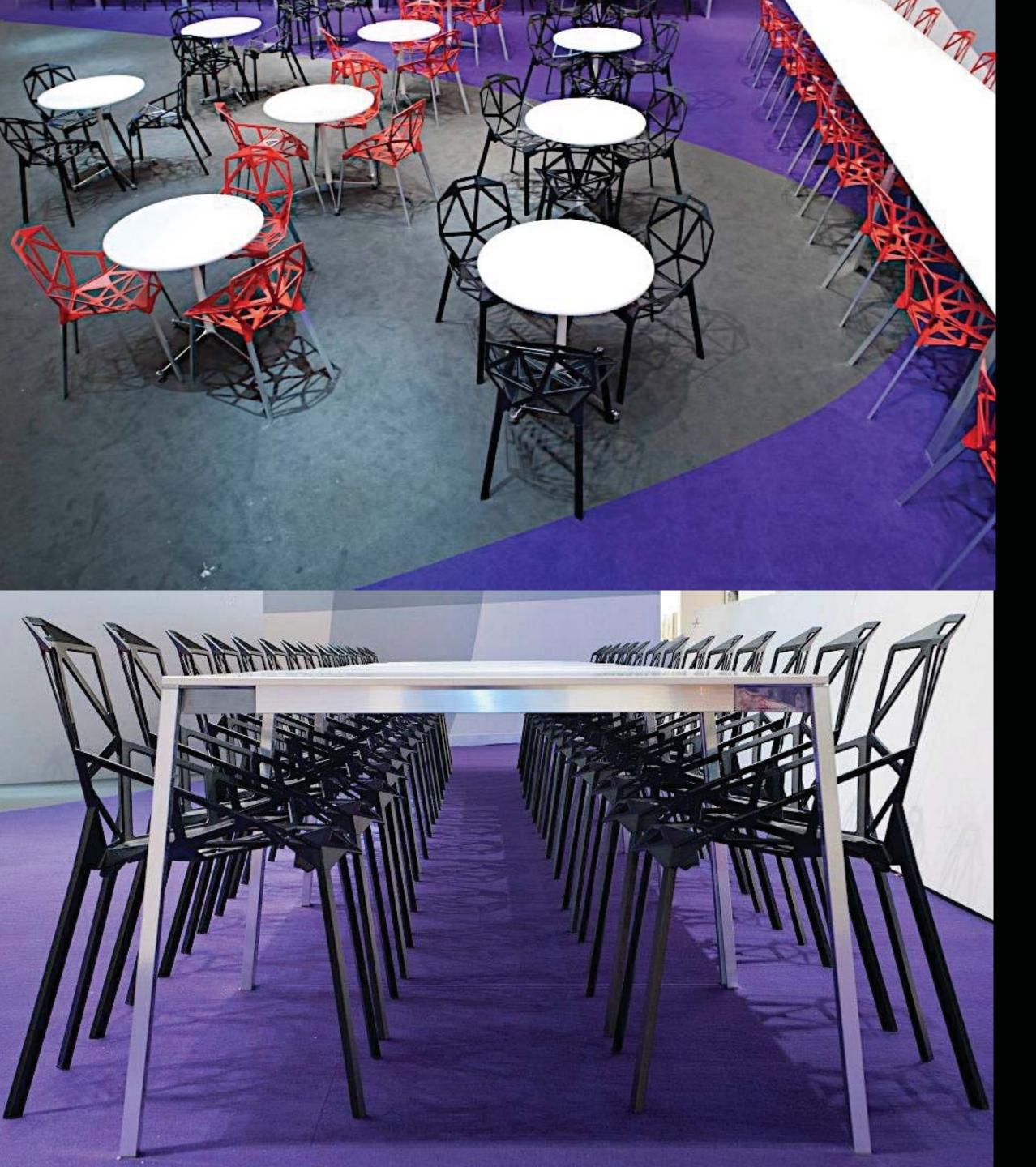




The Magis + Mattiazzi + Eames Hospitality Zones were created to show a variety of seating styles from relaxed to more formal.

The multi-color mix and match hues used for the Eames dining set show a more playful and whimsical approach to dining.





We celebrated the futuristic appeal of the Magis collection making reference to the precision manufacturing process.

The floorpan + layout of the dining areas offer intimate table settings or communal utility style seating arrangements.



# **Testimonial**

66

As a professional within the field of environmental and industrial design, Julian conducts himself with calm assurance and an incredible attention to detail that he applies to all areas of the design process. He is a highly competent manager with a direct yet approachable demeanor where he encourages the best from his team members.

Julian displays a valuable insight in to the entire design process from concept development and client interaction to handson installation and fabrication expertise.

Richard Elder
Vice President Global Brand Design
Herman Miller





### **Ricoh CEC Visitor Center**

We helped Richo design a customer experience center to showcase their entire range of software and hardware products. The clients goals were to establish a versatile and strategic visitor experience centered around their branding, 'Imagine. Change.'

We designed a unique visitor center of immersive product displays, meeting rooms, transactional and working production experiences with sustainably custom designed furniture and interior design.

#### Services

Interior Design &
Architecture
Graphic Design
Furniture Design
Logo & ID Systems
Sound Design

### **Impact**

schedule a visit

Increased revenue by 10000%
Increased customer loyalty
Increased repeat purchases by
50%
90% Customer approval rate
85% of potential customers



# Impact

Increased revenue by 10000%
Increased customer loyalty
Increased repeat purchases by 50%
90% Customer approval rate
85% of potential customers schedule a
visit

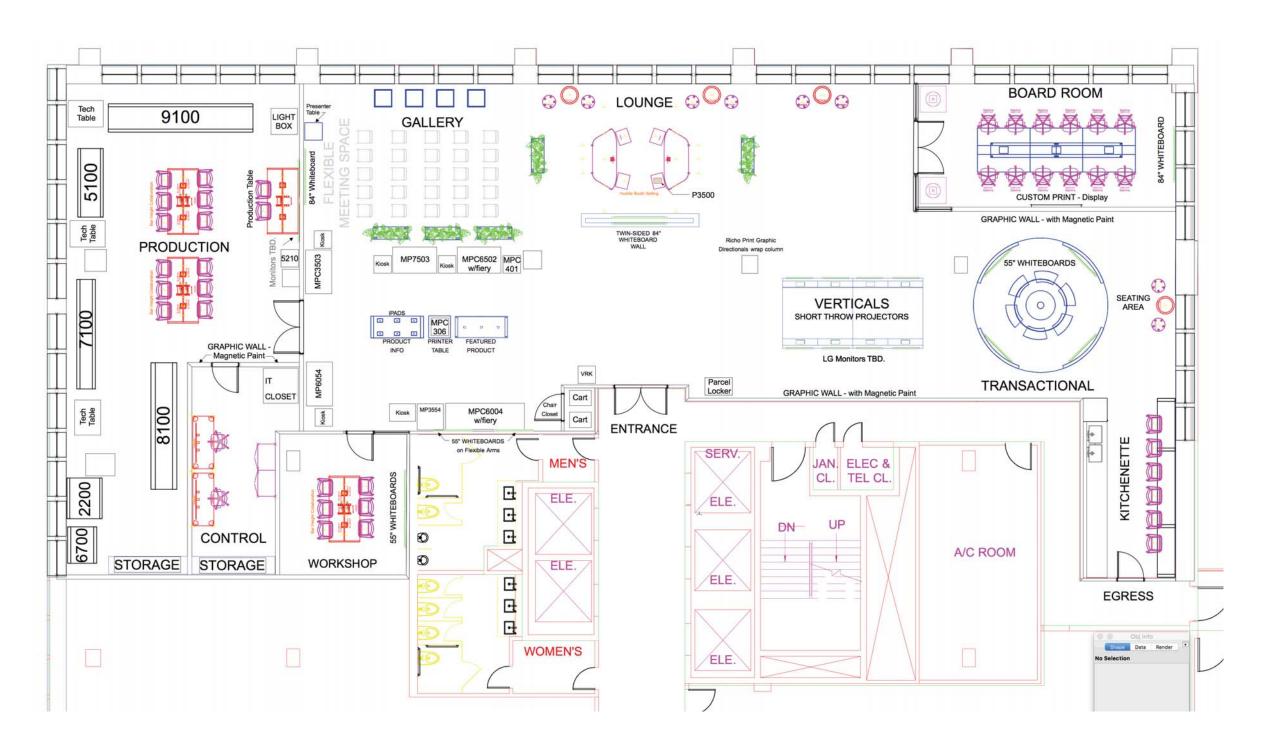


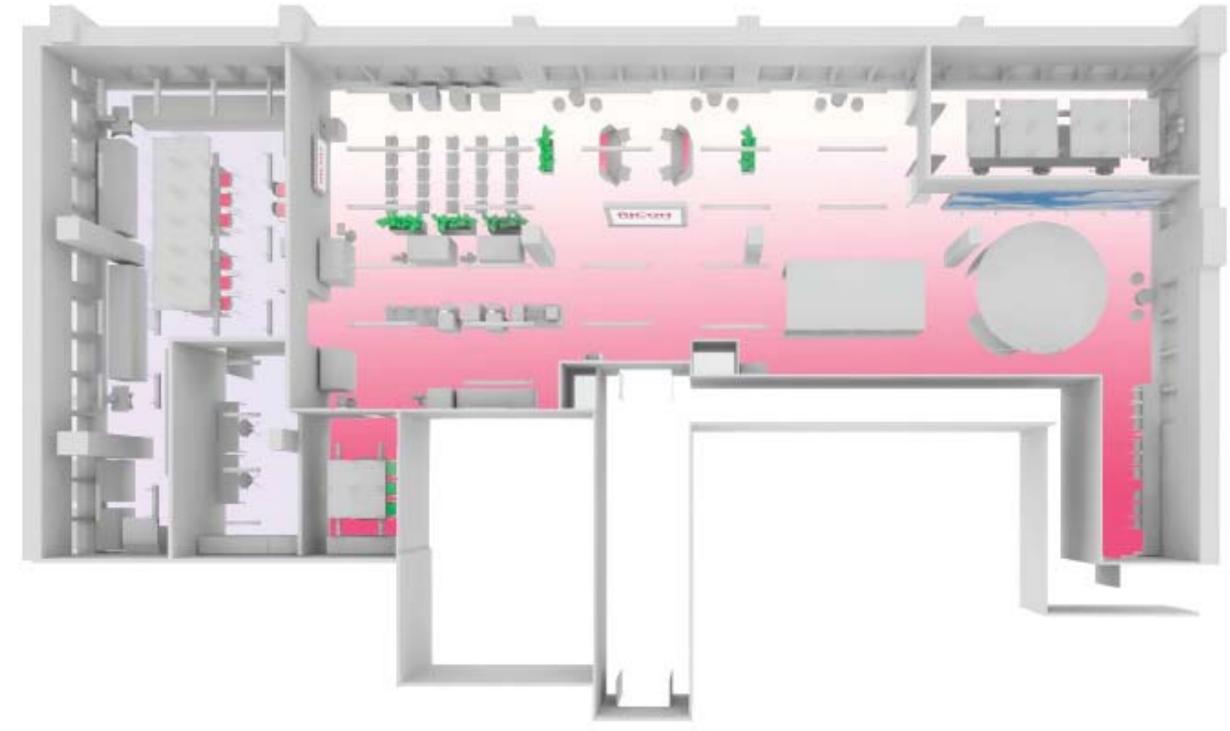


These concept sketches show the development of the award winning customer experience center for Ricoh USA. This project combined all Ricoh's product offerings from software to hardware into a new physical space.

We defined Ricoh's products into categories for Healthcare, Education, Technology and Infrastructure by guiding visitors through an immersive journey show-casing both the digital and physical products.







# Process Notes

Our entire process is based on building relationships. We listen, learn and only then offer constructive diagnosis and solutions to steer important decisions, possibilities and transformations for clients, organizations and brands.





Before - Raw Space

After - Design Installation











The layout for the visitor center defines creative zones for multiple activities from production, meetings and transaction to product information and experience. Ricoh products and technologies are functional and used throughout the space.





The Tunnel immersion is a custom-fabricated multi-media experience.

The structure houses eight Ricoh mini short throw projectors. Richo technology seamlessly fuses all 8 projection sources in to one 16ft expanse of simutaneously blended visuals - linked to an embedded parabolic spatial audio system to create an optimal sound immersion.

Motion sensing technology activates both of these elements.







We designed custom furniture to suit the flexible nature of the space including the boardroom table, and meeting spaces with magnetic "swappable" graphics wall.





The Ricoh Customer
Experience Center is 7,500
square feet of technology
utilizing motion detection
software, Watson Artificial
Intelligence, holograms,
Interactive White Boards,
Pentax Cameras, parabolic
acoustics, and large scale
print technology.

The primary mission of this space is to attract new clients, maintain existing client relationships, develop sales and offer a customer focused, product demonstration space.





The boardroom experience connects to Ricoh's Founding Principles:
The Spirit of Three Loves
by Kiyoshi Ichimura, Founder

"Love your neighbor"

"Love your country"

"Love your work"

The table is made from FSC® Certified 100% bamboo and the ceiling acoustic paneling is made from sustainably harvested cork.

The 84" interactive whiteboard is suspended on two custom engineered compression stands.







The Ricoh CEC is a flexible space promoting Ricoh's products and brand values. The space is versatile and productive. We referenced an art gallery for inspiration where creativity is constantly evolving to engage visitors. The architectural interior space is a canvas for Ricoh's products engaging visitors with immersive content and function.



# **Testimonial**



What an amazing honor to be the gold winner of the Experience Design & Technology Awards!

Thank you Julian! Your design work gave us the best opportunity to receive this recognition.

Well done!

Eugene Augustine
Senior technology manager
Ricoh





### W Hotels NYSE

We helped W Hotels create a magical moment at the New York Stock Exchange to celebrate their closing bell ceremony. Their goal was to create a PR worthy art installation that would represent an inclusive global marketing campaign.

We designed an eye catching lighting and graphics art installation as a backdrop for the podium at the NYSE. The design represents an inclusivie and an electric brand pulse.

#### Services

Brand Strategy & Design
Thinking
Graphic Design
Global PR Positioning
Lighting Design
Art Installation

### **Impact**

Increased customer loyalty 90%
Broadcast by 35 Media Outlets
Reached 150 Million Viewers
Launched Global Marketing
Campaign



# Impact

Increased customer loyalty 90%
Broadcast by 35 Media Outlets
Reached 150 Million Viewers
Launched Global Marketing Campaign





Process Notes

Sketching ideas is an important part of our creative process to explore different forms and aesthetics until we come up with the perfect solution to develop in to a final design. It can take several rounds of creative strategy and design exploration to get to the ultimate design.





After a final design selection we created 3d visuals and delivered dimensional production drawings to our fabricators and installation team to make this amazing kaleidoscope of illuminated colors become a reality.





Our strategy for the W Hotels was to create an immersive art experience to reflect their brand values of inclusivity, art and impact.

The results were seen globally achieving enormous PR and marketing visibility for the brand.





The W Hotels closing bell installation was seen internationally and broadcast by major news networks to over 150 000 000 viewers.





We created a dynamic and impactful art installation for W Hotels. As a unique art installation it animated color and light as essential rhythms of W Hotels.





Starwood Hotels & Resorts Worldwide

NYSE Euronext Closing Bell



Starwood Hotels & Resorts Worldwide

NYSE Euronext Closing Bell







Network footage of the installation was broadcast globally by 35 media networks including NYT, Bloomberg, CNN, Reuters & CNBC

Bloomberg





## **Testimonial**



Julian is a trusted and well regarded designer. His intuitive sense of design and aesthetic problem solving along with his positive demeanor and attention to detail make him a "go to" source to get the job done. His design work for W Hotels and Le Meridien, St Regis has consistently been highly regarded internally and very well received by our clients.

Jami Kirk

Global Experience Marketing - W Hotels, The Ritz-Carlton, St. Regis Hotels & Resorts, Ritz-Carlton Reserve, Bulgari Hotels & Resorts



# Pulse Art Fair

We helped Pulse/Volta Art Fair create a transitional space from the West Side Highway in NYC directly in to the heart of the art fair. The client wanted to create an "immersive experience" to create a sensorial experience for guests.

We designed a unique 110' audio and light experience to welcome guests to the art fair.

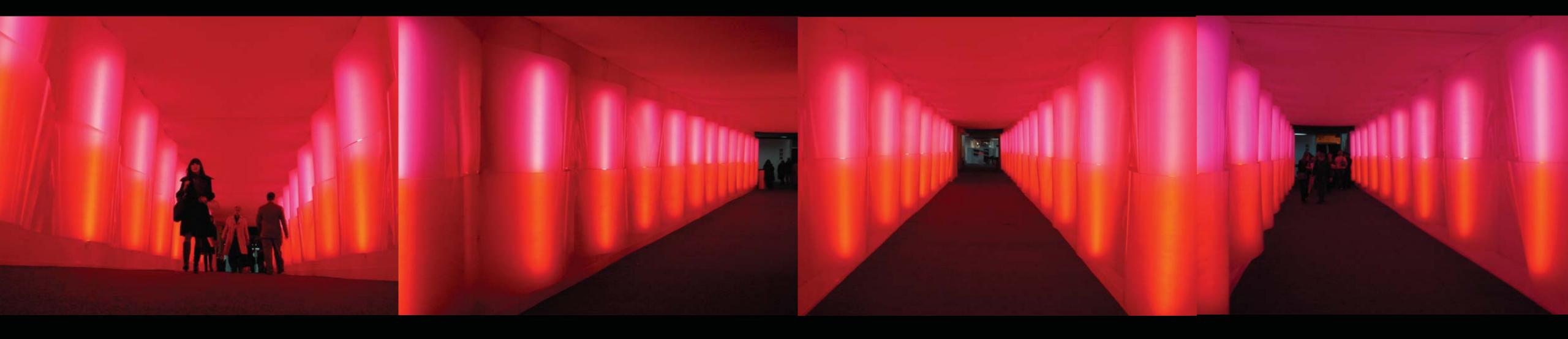
#### Services

Interior Design &
Architecture
Graphic Design
Installation Art
Sound Design

### **Impact**

Increased revenue by 700%
Increased customer loyalty
95% Customer approval rate
Press coverage in major art
journals







### Team



### **Julian Lwin**

### CEO/Design Director

Julian Lwin is a British born award winning designer and founder of Lwindesign.

He received his BA in Industrial design from UAL, Central St Martins College of Art & Design UK.

His body of work work explores relationships between the material and the immaterial qualities of lighting, product and furniture design. Inspired by the complexity of the natural world and advances in science and technology, his work is driven to connect on an emotional level with the user. His work in interactive environments explores ecology and environmentalism as an emotional catalyst where color fused with memory and tactile materials create experiences that touch on this central theme.

In 2002 he created Lwindesign Studio in NYC. Environmental design projects followed for W-Hotels, Herman Miller, Marc Jacobs, Jaguar & Pulse Contemporary Art Fair, amongst others.





### **Marta Lwin**

**Creative Director** 

Marta Lwin is an Artist, Interactive Designer, and Urban Sustainability Innovator. She has pioneered interactive design both on-line and in physical environments, creating innovative emotive new media experiences. Awarded a Turbulence Art Commission, she has exhibited widely in the US and Europe, including at Chelsea Museum, Eyebeam Art and Technology Center, and Newcastle Science Museum. Her work has appeared in the international media including Engadget, Core77, Treehugger, Cool Hunting, MocoLoco, WorldChanging, Rhizome, and We Make Money Not Art. Her clients include Kenneth Cole, Ralph Lauren, and Morgan Stanley, Greenpeace, and UNEP. Lwin holds a Masters degree from the Interactive Telecommunications Program, NYU.



# Our Partners

We partner with a network of other specialists to collaborate on projects together, Below are some of our partners.



### Hilt Projects

SAM MURRAY, DIRECTOR

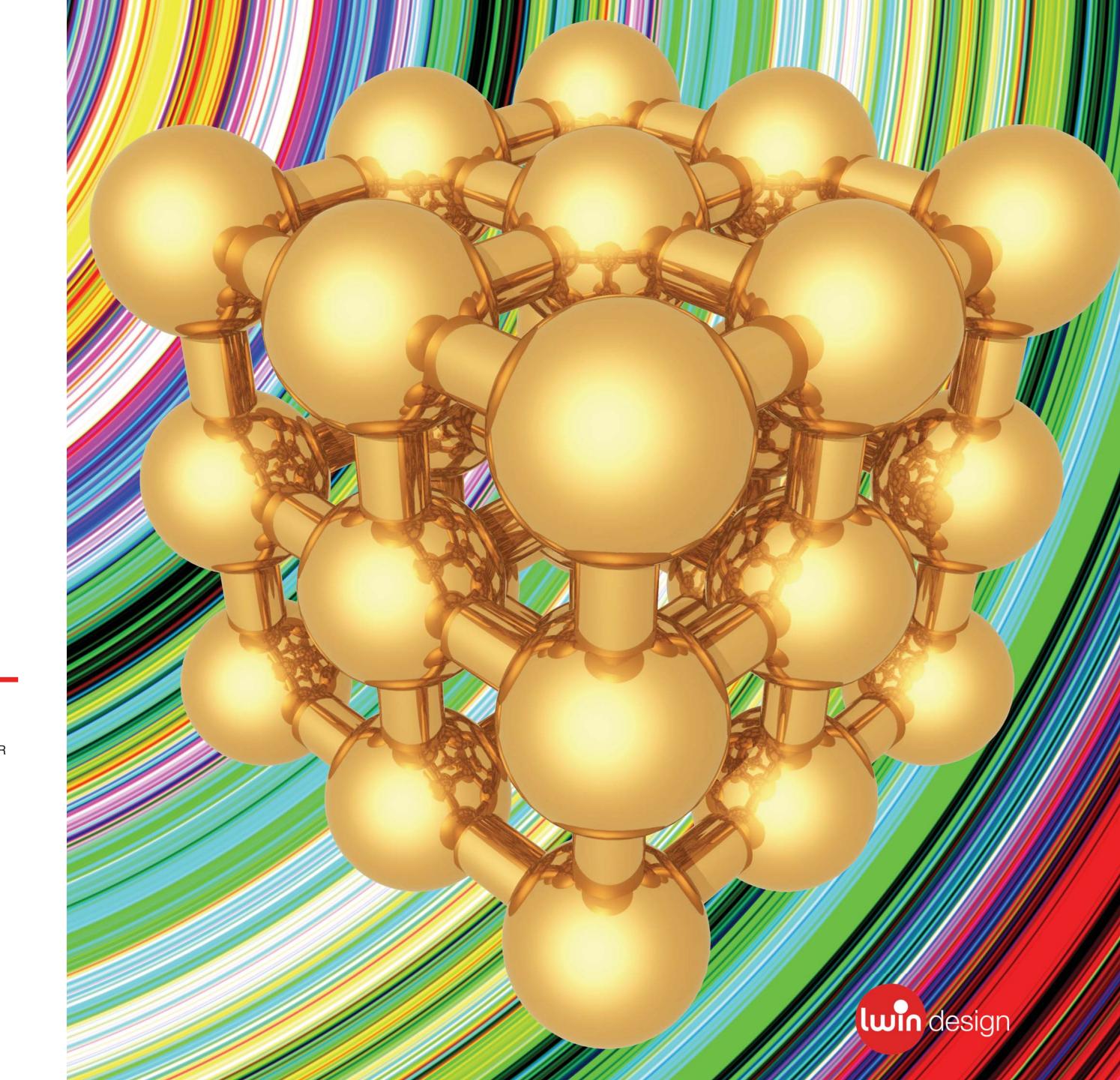
HiLT projects Inc. is a boutique fabrication studio in Brooklyn producing dynamic and refined visual work for experiential marketing campaigns, retail environments, fine artists, cultural institutions, and events.



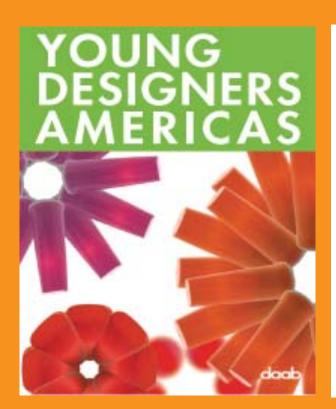
#### House of Minerva

EMMA CHOE, SOCIAL MEDIA DIRECTOR

Social Media Marketing Agency focused on brand building and expansion of artist's voices,

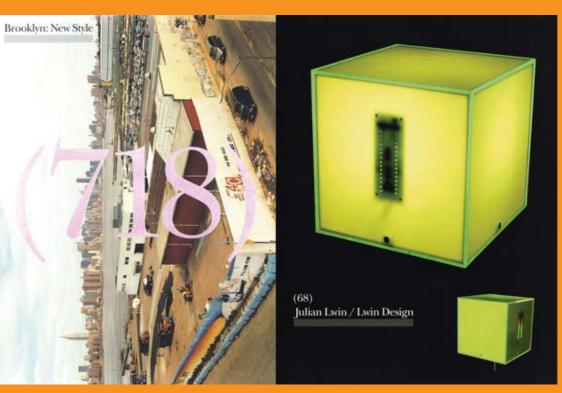


# Press

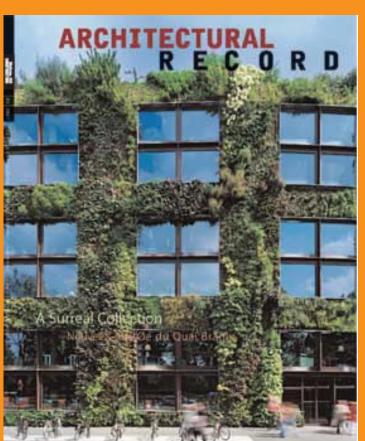




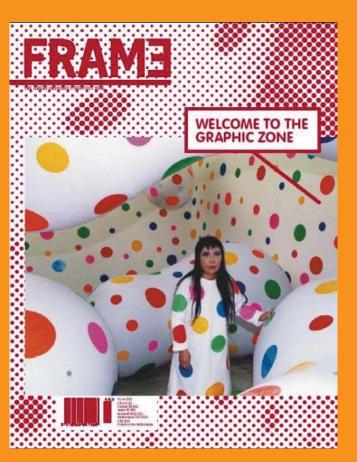








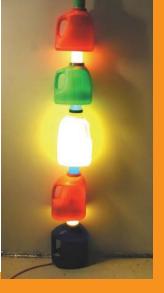












### The New York Times

CURRENTS: EMOTIVE DESIGN; A Wall Screen With Many Moods

By JULIE V. IOVINE

It is no longer enough that products be functional. They must be emotive, too. Think of the Enlighten Screen, by Julian Lwin, a British designer, as a wall-size mood ring. It is made of polypropylene sheets lit from within by fluorescent lighting shrink-wrapped in colored gels; a dimmer switch adjusts the color to suit the moment. Studies of nature — say, the tip of a flower stamen — inspired the screen's fluid shape. "I enjoy taking things you don't necessarily focus on and then magnifying them," Mr. Lwin said. The screen can be made to size (6 1/2 feet tall by 6 1/2 feet wide, \$3,500) at Totem Design, (212) 925-5506.





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